

Meet members of our Healthcare & Human Services Team



ZACH NORMAN

HEALTHCARE & HUMAN SERVICES SENIOR BROKER

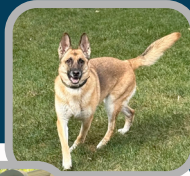
I was born and raised in Hamilton County, IN. I have 8 years of E&S experience, all with Arlington/Roe. I am married with a son, and we are expecting a daughter in October. The furry member of our family is a Belgian Malinois named Reece. My favorite type of accounts to write are healthcare, human/social services, life sciences and public entities.

FUN FACTS

What is your favorite holiday and why? Bacon Day – A self-proclaimed holiday consisting of loads of bacon cooked multiple different ways. While the day revolves around bacon, there are plenty of other things going on including an intense cornhole tournament. Average attendance is anywhere between 50-100 people. It starts around 9 a.m. and goes well into the evening!

What do you like to do in your free time? I enjoy fishing and golfing whenever I get a chance. I might also be slightly obsessed with landscaping, grass stripes and cooking on the Blackstone. All the typical dad hobbies.

What is your favorite food? Anything Mexican but specifically birria tacos.



STEVE JONES

HEALTHCARE & HUMAN SERVICES BROKER

I was born in Germany, but have lived in Indiana most of my life. All 18 years of my insurance experience have been with Arlington/Roe. My wife Emma is an art teacher, and my daughter is 8 years old. My favorite type of accounts to write are long-term care (assisted living, nursing homes, CCRCs).

FUN FACTS

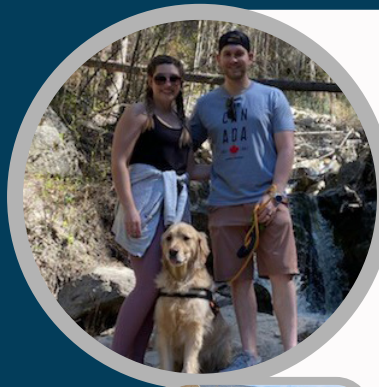
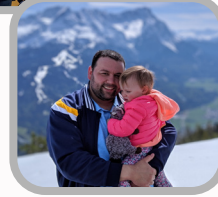
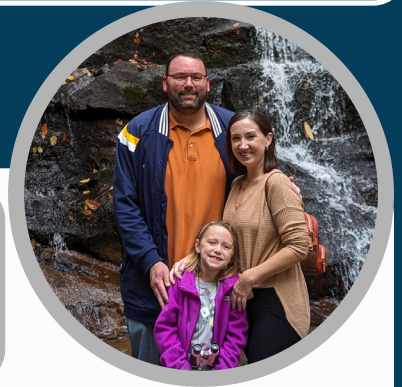
What is your favorite vacation location and why?

I really enjoy Germany. I was last there in 2019 with my family where we visited Heidelberg, Stuttgart, Heilbronn and the Bavarian Alps (Garmisch-Partenkirchen). I also enjoy trips to Gatlinburg for hiking trails and Cades Cove.

What do you like to do in your free time? I enjoy basketball (NBA – Pacers and Spurs), hiking (when it's not too hot out), and spending time with my family.

What is your favorite food? Pizza.

What is your favorite movie or TV show? TV shows: Justified, Band of Brothers, Supernatural, X-Files; Movies: The Matrix or Snatch



MADELINE BRODY **HEALTHCARE & HUMAN SERVICES BROKER**

I am from Rome City, IN, but currently live in Kitmat, British Columbia. I studied Mathematics and Insurance at Indiana State University and have been on the healthcare team for 7 years. My favorite type of accounts are something slightly out of the box in the medical malpractice realm

FUN FACTS

What is your favorite holiday and why? Memorial Day – I go home for the Indianapolis 500 every year. It's a great time to spend with family.

What do you like to do in your free time? I coach competitive gymnastics a few days a week after work. I have what my husband refers to as "old lady hobbies," such as knitting, crocheting and puzzles.

Do you have any cool life-experience stories? After I graduated from college, I traveled for a couple of months. One of my stops was in Bali, which is where I met my husband.

Where is a place you've always wanted to go? I want to travel to all seven continents.

